

E-On Integration proposes :

SOLUTIONS THAT MAKE A DIFFERENCE

Ticketing functionality in E-ON RIX

The globally awarded application suite E-ON RIX has a ticketing / customers ' requests, functionality which allows companies to become extrovert and open a new means of communication with their customers.

And this can be achieved without any expensive new investments.

- Common access for company users and external users.
- Configuration of the "ticket" (submission form) from the most simple form of reporting a problem / complaint / comment to the full recording of relative revenue, expenses, "to do items", assignments to people, time reporting and more.
- Management of Task Orders that can be a result of the ticket / customer request
- Updates on progress in personal e mail accounts and much more.

The ticketing functionality is configured according to the requirements of each company, using the extensive parameterization feature of E-ON RIX without having to implement new coding or any customizations.

The ticketing functionality is a part of our flexible application suite E-ON RIX Business Financials & CRM. From the whole set of the available functions each company can choose the ones it needs when it needs them!



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Contact us to learn more or for a demo.